

# *Global ID & Password Reset*

*To retrieve your Global ID:*

Check with your SCL, Team Supervisor, or Crewing Coordinator

**\*\*You will need your Global ID to reset your password\*\***

If possible, reset your password ON SITE to prevent further  
issues

# *Global ID & Password Reset*

To reset your password Via Phone:

You will need to call the helpdesk

888-737-7426

# *Global ID & Password Reset*

To reset your password Via Phone:

- Enter your Global ID when prompted
- Select the prompt to reset your password
- You will need to answer security questions in order to retrieve a temporary password

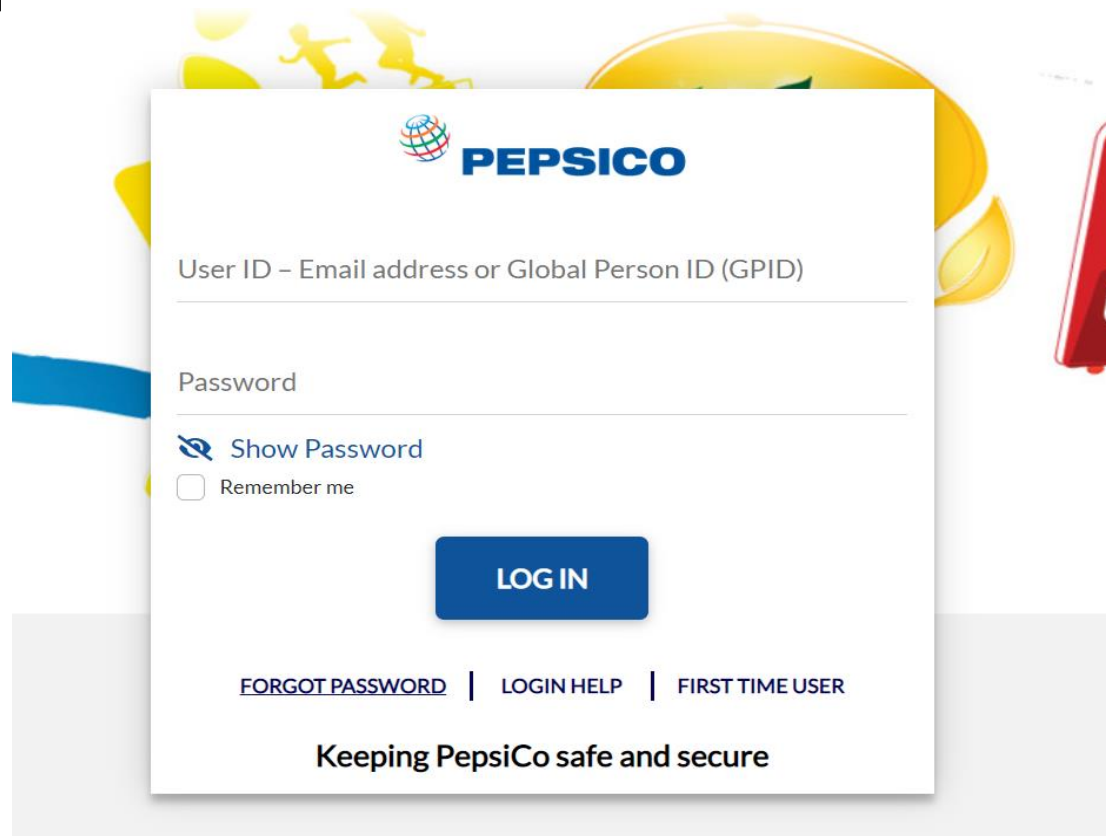
# *Global ID & Password Reset*

To reset your password Via Phone:

- Write down your temporary password
- Navigate on the computer or your phone to [www.MyIDM.MyPepsico.com](http://www.MyIDM.MyPepsico.com)

# Global ID & Password Reset


Enter your Global ID and the temporary password that was provided and select “Log In” button

A screenshot of the PepsiCo login interface. The form is white with a blue border and is centered on a background featuring a yellow globe with silhouettes of people running and a red Pepsi can. The form contains the following elements: the PepsiCo logo at the top; a text input field for 'User ID - Email address or Global Person ID (GPID)'; a text input field for 'Password'; a 'Show Password' toggle with an eye icon; a 'Remember me' checkbox; a blue 'LOG IN' button; and three links at the bottom: 'FORGOT PASSWORD', 'LOGIN HELP', and 'FIRST TIME USER'. The footer text reads 'Keeping PepsiCo safe and secure'.

# Global ID & Password Reset

You will then enter in a new password, and retype the new password to confirm it

← → ↻ 🔒 myidm.mypepsico.com/iam/im/pepsicopub/ca12/index.jsp?facesViewId=/app/page/screen/fp\_identify\_user.jsp

 **myidM**  
Enabling the Enterprise

**PepsiCo Identity Management**

Language

## Forgot Password Reset

**After changing your password, follow the appropriate instructions to login**

**Connected to PepsiCo's network or PepsiCo's Virtual Private Network (VPN)**, you can use your new password to log in to both your computer and the PepsiCo systems and applications.

**Not connected to PepsiCo's network or PepsiCo's VPN**, you will maintain two passwords until the next time you are connected to the PepsiCo network, either at a PepsiCo location or on VPN. You will need to use your old password to log in to your computer and your new password to log in to PepsiCo systems and applications.

User ID	<input type="text" value="XXXXXXXXXX"/>
New Password	<input type="password"/>
Confirm New Password	<input type="password"/>

# Global ID & Password Reset

Be sure to check the box to accept the terms  
Finish by selecting “Submit” at the bottom of the page

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## Review and accept the agreements

By selecting this checkbox, I agree to the Terms of Use and Legal Terms and Conditions set forth above, and to any other terms and conditions that may be applicable as identified within the Resources.

Select this Checkbox

Finish by clicking “Submit”

Submit

Cancel


# *Global ID & Password Reset*

To reset your password Via Web Browser:

- Navigate to: [www.mypepsico.com](http://www.mypepsico.com)
- At the bottom of the page, select “Forgot Password”




# Global ID & Password Reset



User ID - Email address or Global Person ID (GPID)

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Password

 Show Password

Remember me

**LOGIN**

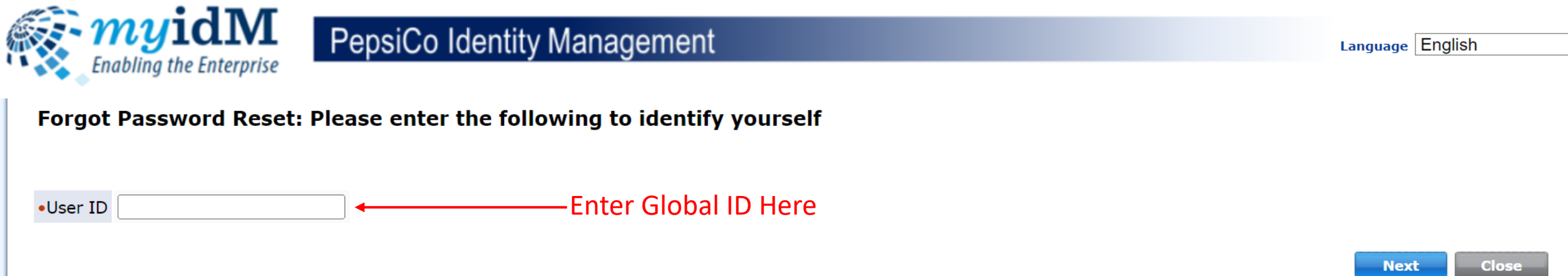
**FORGOT PASSWORD** | [LOGIN HELP](#) | [FIRST TIME USER](#)

**Keeping PepsiCo safe and secure**

By signing in to this site you agree to be bound by the [Terms of Use, Legal Terms and Conditions](#) and [Privacy Statement](#).

# Global ID & Password Reset

- You will be redirected to the MyIDM website
- Enter your Global ID in the box displayed (shown below) and hit the “Next” button



The screenshot shows the MyIDM website interface. At the top left is the MyIDM logo with the tagline "Enabling the Enterprise". To its right is a dark blue header bar with the text "PepsiCo Identity Management". On the far right, there is a language selection dropdown menu currently set to "English". Below the header, the main content area has the heading "Forgot Password Reset: Please enter the following to identify yourself". Underneath this heading is a form with a label "User ID" and an empty text input field. A red arrow points from the text "Enter Global ID Here" to the input field. At the bottom right of the form area, there are two buttons: a blue "Next" button and a grey "Close" button.

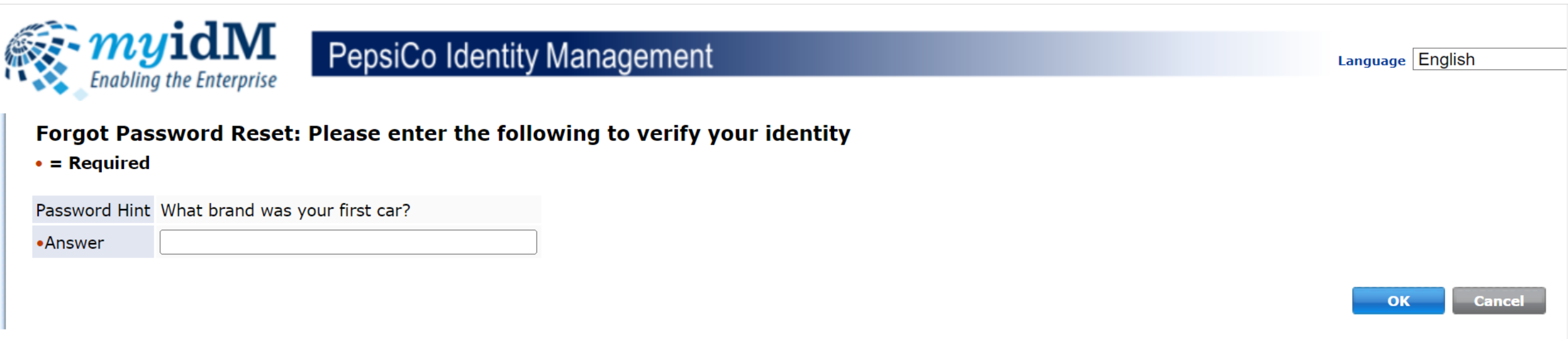
[Google Translator](#)

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# Global ID & Password Reset

You will be prompted to answer your security questions.

**\*Please DO NOT share your security answers with other employees\***  
After typing your answer, hit the “OK” button.



The screenshot shows the myidM interface for a password reset. The header includes the myidM logo with the tagline "Enabling the Enterprise", the text "PepsiCo Identity Management", and a language dropdown menu set to "English". The main heading reads "Forgot Password Reset: Please enter the following to verify your identity". A legend indicates that a red dot next to a field name signifies a required field. The "Password Hint" field contains the text "What brand was your first car?". The "Answer" field is empty. At the bottom right, there are "OK" and "Cancel" buttons.

 **myidM**  
Enabling the Enterprise

**PepsiCo Identity Management**

Language

**Forgot Password Reset: Please enter the following to verify your identity**

• = Required


Password Hint What brand was your first car?

• Answer

# Global ID & Password Reset

You will then enter in a new password, and retype the new password to confirm it  
**\*\*SAVE THIS PASSWORD FOR YOURSELF, BUT DON'T SHARE IT WITH OTHERS\*\***

← → ↻ myidm.mypepsico.com/iam/im/pepsicopub/ca12/index.jsp?facesViewId=/app/page/screen/fp\_identify\_user.jsp

 **myidM**  
Enabling the Enterprise

**PepsiCo Identity Management**

Language English

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User ID	<input type="text" value=""/>
New Password	<input type="password" value=""/>
Confirm New Password	<input type="password" value=""/>

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Submit

Cancel

